

# IsatPhone 2 (Model 2.1) Firmware 01.00.03

Briefing note  
01.06.2018

IsatPhone 2 (Model 2.1) firmware version 01.00.03 has now been released and is available for download. Please follow the link below:  
<http://www.inmarsat.com/support/isatphone-2-support/>

Firmware version 01.00.03 is the first official release for IsatPhone 2 (Model 2.1).

## Recommendations for installation

As firmware version 01.00.03 is the first official firmware release, this is a **mandatory** firmware upgrade, meaning that the features introduced by the firmware are critical for the functionality of the GSPS service including the network and the IsatPhone 2 (Model 2.1) handset.

## Pre-requisites for installation and advice after installation

In order to upgrade the handset's firmware you must have a PC running Windows 10, Windows 8, Windows 7 or Windows XP. The **USB drivers** and **IsatPhone 2 firmware upgrade tool** for IsatPhone 2 (Model 2.1) must be installed.

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These can be found on the Inmarsat support website by visiting  
<http://www.inmarsat.com/support/isatphone-2-support/>

Please read the installation guides for the firmware upgrade tool and USB drivers which are also downloadable from the website.

## Installing IsatPhone 2 (Model 2.1) firmware 01.00.03

To install IsatPhone 2 (Model 2.1) firmware 01.00.03:

- a. Ensure that USB drivers and the firmware upgrade tool are installed on your PC.
- b. Double click on Inmarsat's firmware upgrade tool and follow on screen instructions.

The firmware upgrade will take approximately 1 - 2 minutes. After installation, you can check the firmware version by switching on the phone and selecting **Menu > Settings > About > Firmware version**